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1. A method of providing service level management, wherein a service is composed of network components and the service affects operation of a business operation,
5 the method comprising:

collecting data on component parameters for the network components;
selecting one component parameter as a service parameter; and
utilizing algorithms to determine how a service parameter is influenced by the other component parameters.

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2. The method of claim 1, wherein the determined influence is represented in one or more of:

decision tree;
propositional statement;
quantified statement;
weighted listing;
graph.

3. The method of claim 1, wherein the algorithms include:

data mining;
neural network;
machine learning;
ID3 derivative (iterative dichotomizing third);
genetic; and
classical statistical methods.

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4. The method of claim 1, wherein the determined influence is used in providing service level management.

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5. The method of claim 1, wherein the determined influence is used by a network component monitoring agent of a network management system.

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6. The method of claim 1, wherein the service parameter is selected from the group consisting of:

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response time;
traffic congestion;
availability;
reliability;
security;
performance; and
configuration.